

# WHO & WHY ?



For those involved in recruitment & selection, and who want to get up to speed with existing good practice, and core tools and techniques.

## Outcomes

- ✓ Up to date with existing policy and good practice
- ✓ Adapt and improve current practice where appropriate
- ✓ Ensure consistency in recruitment and selection
- ✓ Confidence in a high quality R&S function

## Content

- Case study – what would you do?
- Recruitment principles and practice
- Selection principles and practice
- The customer journey
- Post appointment: principles & practice
- Case study revisited

## Learning Approaches



core learning input



brainstorm



your ideas & suggestions



case work



facilitation



open discussion



group activities



facilitator's ideas & suggestions



on site or



online

“

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